Med Tech Solutions

Job Title: Cloud Engineer
Department: Cloud Services
Supervisor: Manager, Cloud Services
Location: Valencia, CA

Job Description

Med Tech Solutions is a leading healthcare Cloud computing company focused on reducing the complexity of IT. We work exclusively with healthcare organizations across the United States, providing simple and cost-effective HIT and Cloud solutions. MTS is headquartered in Valencia, California, with regional offices in Silverton, Oregon, Minneapolis, Minnesota, St. Louis, Missouri, and Morristown, New Jersey. www.medtechsolutions.com

MTS is currently seeking a Cloud Engineer to join their team! The Cloud Engineer is primarily responsible for providing cloud service development, advanced troubleshooting, architectural design, and overall health of services running on MTS's own, internally managed cloud. The Cloud Engineer will interact directly with end customers, both internal and external to MTS as the lead points of contact to ensure continuity and customer satisfaction of services on MTS's internal cloud. In short, we are looking for a highly skilled and motivated Cloud Engineer that loves IT, is ready for Cloud, and has the skillset to grow and manage a high performing Cloud.

Desired Skills and Experience

5+ years' minimum experience monitoring Windows and Virtualization environments

7+ years' minimum experience in Windows Server administration. Expert knowledge of the following windows topics is required:

- Provide high level technician expertise to support the Cloud Operations team in all activities
- Provide technical assistance, training and mentoring to junior level engineers
- Apply network and server-based tools to proactively identify issues that require resolution
- Manage and Maintain Active Directory, GPO, and permissions
- Monitor/Interpret network/server/VM performance activity/security logs and then adjust system parameters accordingly.
- Strong troubleshooting skills
- RDSH and connection broker management
- Citrix XenApp management

- PowerShell, VB and Batch scripting
- Network troubleshooting experience which includes full understanding of ping, tracert, nslookup and other troubleshooting commands.
- Works with users, clients, vendors and ISPs to troubleshoot and resolve issues related to LAN/WAN communications, point-to-point links, site-to-site VPNs, Internet access, etc.
- SmokePing, LabTech and LogicMonitor experience is a plus
- Install, configure, troubleshoot, upgrade and support extensive Cisco LAN/WAN network infrastructure
- Understanding of storage system and protocols used in today virtual environments
- 3+ years SQL server installation and configuration experience
- SQL server performance troubleshooting experience
- Good knowledge of SQL database backups and restores using native SQL tools
- Strong verbal and written communication skills
- Strong customer service skills with proven track record of working with external and internal customers
- 5+ Years working with VMWare and other virtualization technologies
- Participate in the technical support on-call rotation
- Obtained or willing to obtain relevant industry certifications (i.e., CCNP, CISSP, etc.)

Highly Desirable:

- NextGen, Allscripts, eCW and/or GE Centricity experience
- PACS
- MSP/Consulting Experience
- PowerShell experience
- VBScript experience

Job Type: Full-time

Required experience:

- Monitoring Windows and Virtualization environments: 7+ years

Benefits: Benefits include PTO, paid holidays, training, various health plans to choose from, dental, 401(k) with company match, FSA option, disability insurance, and paid life insurance.